



## **PICKLEBALL CANADA WEBSITE – PRIVACY POLICY**

This policy contains important information for the users of Pickleball Canada's website at the following url: <https://www.pickleballcanada.org/>. Please read this policy before using this website.

### **CONTEXT/BACKGROUND**

Pickleball Canada (PC) is committed to protecting the privacy of any personal information provided when visiting the PC web site. Any further use of the personal information provided will be in accordance with the federal Personal Information Protection and Electronic (PIPED) Act.

Pickleball Canada's website does not automatically gather any personally identifying information from its users, such as a user's name, phone number or address.

### **WHEN WE COLLECT INFORMATION**

#### Personal information

Pickleball Canada (PC) collects personal information when it is supplied by a user on PC's website. Information is collected when a user sends an e-mail or registers to become a PC member. All information provided voluntarily to PC by e-mail or other means becomes the property of PC.

Users can refuse to supply personally identifying information however it may prevent them from engaging in certain site related activities.

#### Non-personal information

PC gathers non-personal information regarding the use of its website content each time users access the website. The non-personal traffic data information is captured in standard web logs and may include the following:

- A user's IP address
- The name of the user's internet service provider
- Web browser information
- The location (country and province) where the user's server is located
- Date and time of visit
- Pages accessed at PC's web site

### **HOW PERSONAL INFORMATION IS PROTECTED**

Pickleball Canada does not distribute or sell personal information collected through its website.

PC's website is scanned on a regular basis for security holes and known vulnerabilities in order to protect any personal information collected.

All financial transactions on PC's website are processed through a gateway provider and are not stored or processed on PC's servers.

### **RETENTION OF PERSONAL INFORMATION**

Pickleball Canada may keep personal information it obtains through the website for so long as is necessary or appropriate to carry out the purpose(s) for which such information was collected. PC may also retain personal information for a longer period as may be required or permitted by applicable laws and regulations.

### **THIRD PARTY WEB SITES**

Pickleball Canada may include or offer third-party products or services on PC's website. These third party sites have separate and independent privacy policies. PC has no responsibility or liability for the content and activities of these linked sites. Under no circumstances shall Pickleball Canada be liable for any damages that result from the use of, or the inability to use the materials in the web site or linked sites even if Pickleball Canada has been advised of the possibility of such damages.

Third party web sites do not represent an endorsement by PC of any information, product or service.

### **OFFICIAL LANGUAGES**

Pickleball Canada is committed to ensuring information and services on this site are available in both of Canada's official languages wherever possible. Users should be aware that some information from external sources is not subject to the Official Languages Act and are only provided as a convenience to the user and available solely in the language in which it was provided.

### **CHANGES TO PRIVACY POLICY**

Pickleball Canada has the discretion to update this privacy policy at any time. If a change in privacy policy occurs a notification will be posted on the main web page of PC's web site. Users of the web-site agree that it is the user's responsibility to review the privacy policy periodically and become aware of any modifications.

### **ACCEPTANCE OF THESE TERMS**

By using Pickleball Canada's web site users signify their acceptance of this policy. If the user does not agree with this policy they are requested not to access the web site.